

# Michael Jackson

Duluth, Minnesota  
<https://github.com/mj94>  
[mj94@mj94.net](mailto:mj94@mj94.net)  
218-591-1674

**Development Skills:** HTML5/CSS3, JavaScript, Bootstrap, ReactJS, CLI, Version Control/Git, Server Administration

## EDUCATION

The College of St. Scholastica Duluth, Minnesota  
Bachelor of Science in Computer Science/Information Systems and Psychology  
Overall GPA: 3.85/4.00 (Summa Cum Laude)

Lake Superior College Duluth, Minnesota  
Cyber Security Certificate  
Overall GPA: 4.00/4.00

Udacity Online  
Front End Nanodegree

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## RELEVANT EXPERIENCE

IT Technical Lead and Web Implementation Consultant, Never Surrender | March 2019–Present (Duluth)

- | Develop UI/UX strategies including wireframes, mockups, and development plans for creation of nonprofit website
- | Collaborate with Director to design and implement technical best practices internally and in user-facing websites
- | Liaison between developers, analysts, and client, resolving business and technical challenges for successful product launch
- | Oversee design, development, and integration of web technologies
- | Conduct training and provide support to client throughout project cycle
- | Subject matter expert and administrator of web and email servers

Web Development and Design Intern, Breathe Easy Productions | August 2015–January 2018 (Telecommute)

- | Direct Creative Team in the development, integration, and application of digital content over various web platforms
- | Designed and launched non-profit website meeting client specifications and requirements
- | Developed documentation and training materials on CMS and G Suite for client upon completion of project

Technology and Brand Intern, Starlight Children's Foundation | August 2015–March 2016 (Telecommute)

- | Tested, troubleshooted, and reported on technical issues within Foundation websites and newly deployed member registration and data management collection system
- | Led focus groups with teen members of the Foundation's online community to determine desired site enhancements
- | Devised and edited technical training documents for use by new website staff members
- | Conducted in-depth technical competitive analyses to ensure Foundation's high quality web presence

Amberwing Intern, Amberwing, Essentia Health, Duluth, MN | January 2016–May 2016

- | Designed and implemented instructional curriculum teaching middle school youth regarding computer literacy and computer science

Dignitas Mentor/Teaching Assistant, The College of St. Scholastica, Duluth, MN | September 2015–May 2016

- | Counseled first-year students on campus resources and student services, and facilitated weekly class discussions
- | Coordinated class events, community service projects
- | Met one-on-one with students to discuss personal, educational, and professional goals

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## ADDITIONAL EXPERIENCE

Community Leader and Peer Mentor, Starlight Children's Foundation | December 2006–June 2015  
(Telecommute and Special Events)

- | Served as an online community leader and role model on a social network for chronically ill teenagers and their siblings

Student Senator, The College of St. Scholastica | May 2014–May 2016

- | Liaised between Board of Trustees, Administration, Faculty, Staff, and Students regarding issues pertaining to student body needs, and allocated student designated funds for use in College's budget

Chair and Committee Member, Essentia Health, Legacy of Hope | October 2013–2015

- | Organized and planned gala raising over \$200,000 supporting the development of a solarium at Essentia Health in Duluth, MN, and executed plans for fundraising efforts throughout the community
- | Honored to preside over groundbreaking and grand opening ceremonies of Ina Baker Mitchell Solarium

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## HIGHLIGHTED HONORS AND ACCOLADES

Grow with Google Development Scholarship | December 2017 (Google and Udacity)

- | Awarded to the top 10% of students in the Grow with Google Development Challenge Course

National Cyber League | November 2017

- | Ranked 337 out of 2,423 participants in national cybersecurity competition
- | Topics included open source intelligence, cryptography, scanning, password cracking, log analysis, network traffic analysis, wireless access exploitation, web application exploitation, and enumeration and exploitation

Student Leadership Award Finalist The College of St. Scholastica | May 2016

- | Honors graduating seniors who have demonstrated outstanding leadership qualities during their years of attendance at the College of St. Scholastica

Google Lime Scholarship | March 2015 (*Google/Lime Connect*)

- | Awarded to students who are pursuing a Computer Science or Computer Engineering degree
- | Selection based on academic performance, leadership skills, and passion for computer science and technology