

Michael Jackson

4602 Oneida Street, Duluth, MN 55804

mjackson1@css.edu

(218) 591-1674

EDUCATION

The College of St. Scholastica Duluth, Minnesota

Bachelor of Science in Computer Science/Information Systems, Expected May 2016

Bachelor of Arts in Psychology, Expected May 2016

Overall GPA: 3.83/4.0 (Summa Cum Laude)

SKILLS

Language: Fluent in English, moderate Spanish

Technical Skills: Proficient in Agile software development/Scrum, Microsoft Office, Google Apps for Work, Chrome OS, Mac OS X, and Windows operating systems. Experience with HTML, CSS, Java programming and Android app development, Python programming, multiple Linux distributions, and Microsoft Access database creation, modification, and maintenance. Strong troubleshooting skills.

Nontechnical Skills: Strong written and oral communication, public speaking, leadership, organizational, fundraising, mentoring, counseling and social media skills and experience.

EXPERIENCE

Amberwing Intern, Amberwing, Essentia Health

Duluth, MN

January 2016–May 2016

- Developed and led a class to teach middle school youth about computers and computer science
- Assisted mental health professionals in facilitation of groups using Dialectical Behavior Therapy skills
- Researched agencies and professionals in the mental health field for inclusion in community directory

Dignitas Mentor/Teaching Assistant, The College of St. Scholastica

Duluth, MN

September 2015–May 2016

- Facilitated class discussions in year-long first-year Dignitas course
- Supported first-year students by providing effective advisement and student service referrals
- Coordinated class events and community service projects
- Connected each student with the resources, services, activities, and classes that allow them to succeed
- Assisted with academic feedback
- Met one-on-one with students to discuss personal, educational, and professional plans and goals

Web Development and Design Intern, D.Mandella Creative Services

Telecommute

August 2015–Present

- Led Creative Team in the creation, development, integration, and application of digital content over various web platforms
- Responsible for the design and launch of non-profit website meeting client specifications and requirements
- Created documentation and training materials for client upon completion of project

Technology and Brand Intern, Starlight Children's Foundation

Telecommute

August 2015–Present

- Tested, troubleshooted, and reported on technical issues within Foundation websites
- Tested, troubleshooted, and reported on newly deployed member registration and data management collection system
- Led focus groups with teen members of Foundation's online community to determine desired site enhancements
- Created and edited technical training documents used for training new website staff members
- Conducted in-depth technical competitive analyses to ensure Foundation web presence is of high quality

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Student, Essentia Health, Department of Psychology
Duluth, MN

August 2012–February 2013
January 2014–April 2014

- Demonstrated strong interpersonal skills with clients of varying ages
- Established a professional relationship with clients within the appointment setting
- Interacted with clients on topics including, but not limited to, disability, time management, and education

ADDITIONAL EXPERIENCE

Student Senator, The College of St. Scholastica
Duluth

May 2014–Present

- Act as the liaison between Board of Trustees, Administration, Faculty, Staff and Students
- Represent the student body of the College of St. Scholastica to other students, the community, and other student governments
- Recognize and approve constitutions of organizations who wish to be allocated a portion of student designated funds
- Provide opportunity for interaction and communication among organizations
- Responsible for the allocation of the student designated funds
- Provide an outlet for the leadership development of the students

Active Listener, 7 Cups of Tea
Online

April 2014–Present

- Provide mental and emotional support as an active listener on the 7 Cups of Tea website
- Utilize a set of communication skills that demonstrate empathy, compassion, understanding, and respect
- Support end-users in online private messaging and forums

E-College Mentor, The College of St. Scholastica
Online

November 2013–Present

- Establish professional relationships with high school seniors with disabilities who will be attending college
- Encourage and support personal growth through online mentoring
- Facilitate discussions regarding disabilities and college or professional life
- Responsible for answering questions asked by the student regarding disabilities and college
- Utilize a set of topics to engage students in supportive and engaging discussion surrounding weekly topic

Honorary Chair and Committee Member, Essentia Health, Legacy of Hope
Duluth, MN

October 2013–Present

- Serve as honorary chair on Legacy of Hope Committee at Essentia Health
- Developed plan to build a solarium for patients at Essentia Health pediatric hospital
- Organized event plans and secured donations for Legacy of Hope charity dinner and auction
- Performed as emcee at 2014 Legacy of Hope dinner and auction
- Assisted with organizing members for 2015 Legacy of Hope committee

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Team Delta Member, The College of St. Scholastica

May 2012–Present

Duluth, MN

- Support incoming first year students with adjusting to college life and empower students as a role model
- Responsible for acquainting new students with campus services, activities, building locations, and college life issues
- Aid in the development of class schedules and assist with the registration process
- Maintain a positive and friendly educational environment

Junior Volunteer, Essentia Health

June 2008–April 2012

Duluth, MN

- Upheld hospital standards by ensuring the cleanliness of various environments
- Interacted with and supported patients in the pediatric inpatient hospital
- Interacted with patients in pediatric outpatient clinic prior to and following patient appointments
- Assisted child care staff in supervision of planned activities
- Encouraged and supported personal growth and development of children through an assortment of activities

Community Leader and Peer Mentor, Starlight Children's Foundation

December 2006–June 2015

Various

- Served as an online community leader on a social network for chronically ill teenagers and their siblings
- Acted as a role model for members of the online community
- Helped maintain a positive and safe environment for self-expression and discussions on a variety of topics
- Spoke to a crowd of more than 1,500 at annual gala in Los Angeles to raise awareness and funds
- Arranged placement of multiple Starlight Fun Centers at Essentia Health in Duluth, MN
- Assisted in strengthening relationship between Starlight Children's Foundation and Essentia Health in Duluth, MN and Children's Hospitals and Clinics of Minnesota
- Fundraised to help support Foundation goals

Public Speaker and Fundraiser, Courage Kenny Rehabilitation Institute

2006–Present

- Organize and solicit donations from businesses and the public
- Speak at charity events to inform about Courage Kenny Rehabilitation Institute's services and impact

Fundraiser and Volunteer, The ALS Association

June 2000–Present

Duluth, MN

- Solicit donations from local businesses and residents in support of ALS research
- Perform various organizational duties before, during, and following the Kolar Toyota Walleye Fishing Tournament
- Speak at annual Kolar Toyota Walleye Fishing Tournament to encourage donations and raise awareness

HONORS AND ACCOLADES

Student Leadership Award Finalist

The College of St. Scholastica

May 2016

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- Honors graduating seniors who have demonstrated outstanding leadership qualities during their years of attendance at the College of St. Scholastica

Google Lime Scholarship

March 2015

Google/Lime Connect

- Awarded to students who are pursuing a Computer Science or Computer Engineering degree
- Selection based on academic performance, leadership skills, and passion for computer science and technology

Ben and Jeanne Overman Memorial Scholarship

August 2014

Ben and Jeanne Overman Charitable Trust

- Named for Ben and Jeanne Overman, who had a strong sense of civic responsibility
- This scholarship is awarded to students who demonstrate strong volunteerism and community efforts

Ordean Scholarship

July 2014

The College of St. Scholastica

- Named for Albert L. Ordean who came to Duluth, Minnesota in 1882 and founded Norwest Bank and the Stone-Ordean-Wells Company
- Awarded to students who demonstrate academic success

The Kribs and McAuley Scholarship

September 2013

The College of St. Scholastica

- Awarded to admitted students who demonstrate a high level of academic achievement and potential
- Applicants must have a disability that has influenced their educational and career plans

Mooty Scholarship for People with Disabilities

August 2013

Courage Kenny Rehabilitation Institute

- Awarded to students with disabilities to help increase career options and enrich lives through education and training
- Selection emphasis is placed on the applicants' intentions and achievements

Kevin Kolquist Most Valuable Participant Award

June 2013

Kolar Toyota ALS Fishing Tournament Banquet

- Recognized years of fundraising and volunteering for the ALS Association Minnesota/North Dakota/South Dakota Chapter

Betty Jane France Humanitarian Award Finalist

November 2012

The NASCAR Foundation

- Received \$25,000 donation for Starlight Children's Foundation from The NASCAR Foundation.
- Finalists demonstrate that they have made a significant impact on the lives of children through volunteerism or charitable work

The Benedictine Scholarship

September 2012

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The College of St. Scholastica

- Awarded to admitted students who demonstrate a high level of academic achievement and potential